

**Table 7**
**DEPARTMENT OF REVENUE EXPENSES AND COLLECTIONS:  
AVERAGE COST OF COLLECTION**
**Fiscal Years 1981 - 2024**

| Fiscal<br>Year | Expenditures <sup>1</sup> (\$000) |                         | Collections (\$000,000) |         | Cost Per \$100<br>Collections |
|----------------|-----------------------------------|-------------------------|-------------------------|---------|-------------------------------|
|                | Salaries <sup>2</sup>             | Operations <sup>3</sup> | State <sup>4</sup>      | Local   |                               |
| 2024           | \$142,802                         | \$46,802                | \$25,770                | \$7,906 | \$0.56                        |
| 2023           | 130,519                           | 54,272                  | 26,558                  | 7,780   | 0.54                          |
| 2022           | 121,566                           | 56,496                  | 23,475                  | 7,190   | 0.58                          |
| 2021           | 119,197                           | 47,091                  | 20,866                  | 6,180   | 0.61                          |
| 2020           | 118,845                           | 46,931                  | 19,304                  | 5,820   | 0.66                          |
| 2019           | 111,485                           | 43,292                  | 19,342                  | 5,699   | 0.62                          |
| 2018           | 99,446                            | 43,775                  | 17,160                  | 5,281   | 0.64                          |
| 2017           | 97,861                            | 43,182                  | 16,053                  | 4,488   | 0.69                          |
| 2016           | 95,854                            | 32,811                  | 15,098                  | 4,179   | 0.67                          |
| 2015           | 89,697                            | 32,390                  | 14,041                  | 3,820   | 0.68                          |
| 2014           | 89,557                            | 27,164                  | 13,544                  | 3,478   | 0.69                          |
| 2013           | 83,556                            | 25,322                  | 12,842                  | 3,267   | 0.68                          |
| 2012           | 83,865                            | 24,448                  | 12,258                  | 3,059   | 0.71                          |
| 2011           | 85,196                            | 22,301                  | 12,121                  | 2,930   | 0.71                          |
| 2010           | 83,602                            | 27,093                  | 11,257                  | 2,764   | 0.79                          |
| 2009           | 78,298                            | 23,688                  | 11,797                  | 2,689   | 0.70                          |
| 2008           | 76,305                            | 27,388                  | 12,862                  | 2,882   | 0.66                          |
| 2007           | 67,740                            | 27,217                  | 12,439                  | 2,708   | 0.63                          |
| 2006           | 66,020                            | 27,661                  | 11,403                  | 2,487   | 0.67                          |
| 2005           | 61,149                            | 27,938                  | 10,160                  | 2,280   | 0.72                          |
| 2004           | 59,663                            | 26,737                  | 9,642                   | 2,119   | 0.74                          |
| 2003           | 57,110                            | 25,082                  | 9,092                   | 2,000   | 0.74                          |
| 2002           | 53,170                            | 24,013                  | 8,955                   | 1,898   | 0.71                          |
| 2001           | 53,351                            | 21,900                  | 9,066                   | 1,864   | 0.69                          |
| 2000           | 51,786                            | 22,283                  | 8,687                   | 1,754   | 0.71                          |
| 1999           | 49,804                            | 20,007                  | 8,070                   | 1,610   | 0.72                          |
| 1998           | 49,605                            | 19,464                  | 7,782                   | 1,458   | 0.75                          |
| 1997           | 48,154                            | 19,136                  | 7,379                   | 1,278   | 0.78                          |
| 1996           | 47,305                            | 18,547                  | 7,005                   | 1,116   | 0.78                          |
| 1995           | 45,574                            | 19,708                  | 6,820                   | 1,109   | 0.82                          |
| 1994           | 43,733                            | 18,965                  | 6,414                   | 1,047   | 0.84                          |
| 1993           | 39,534                            | 15,713                  | 5,972                   | 953     | 0.80                          |
| 1992           | 35,145                            | 14,148                  | 5,609                   | 905     | 0.76                          |
| 1991           | 31,339                            | 12,096                  | 5,314                   | 867     | 0.70                          |
| 1990           | 29,194                            | 9,564                   | 5,014                   | 776     | 0.67                          |
| 1989           | 26,514                            | 9,091                   | 4,383                   | 612     | 0.71                          |
| 1988           | 23,838                            | 8,761                   | 4,021                   | 557     | 0.71                          |
| 1987           | 23,273                            | 7,564                   | 3,752                   | 501     | 0.73                          |
| 1986           | 21,469                            | 7,361                   | 3,545                   | 455     | 0.72                          |
| 1985           | 19,083                            | 6,222                   | 3,069                   | 420     | 0.73                          |
| 1984           | 17,177                            | 5,098                   | 3,139                   | 379     | 0.63                          |
| 1983           | 14,996                            | 4,846                   | 2,902                   | 307     | 0.62                          |
| 1982           | 15,082                            | 3,975                   | 2,334                   | 222     | 0.75                          |
| 1981           | 14,705                            | 3,816                   | 2,114                   | 195     | 0.80                          |

**1** Total agency expenditures including "non-revenue collecting" activities.**2** Includes employee benefits.**3** Excludes grants and subsidies which are generally pass-through funds.**4** Includes state taxes and administrative fees. Excludes the state property tax and real estate excise tax collected by the counties.