

Business Advisory Council Agenda

May 12, 2021

1 to 3 p.m.

- A. **Attendance/Roll Call** – Dean Carlson (5 min)
- B. **Opening Remarks** – Vikki Smith (5 min)
- C. **Reopening Field Offices – Hours of Operation and Payment Methods Feedback**
 - Erin Lopez – Program Manager, Compliance Division
 - Eric Overson – Assistant Director, Compliance Division

We would like your feedback on our hours of operations and the payment methods we accept at our field offices. Your input will help the process of reopening. Thanks!