

Business Advisory Council Agenda

December 11, 2023

1:00-3:00 p.m.

Opening Comments – Drew Shirk, Director

Agency Request Legislation – Steve Ewing, Legislative and External Affairs Liaison

Capital Gains Update – Alyson Fouts, Senior Assistant Director of Operations

BAC Member Facilitated Discussion – Janet Shimabukuro, Assistant Director Customer Experience and Communications:

- What have you found most valuable at these meetings?
- Share and discuss most relevant topics.
- Your ideas for including additional diverse voices.

Voice of the Customer Overview – Eileen Ansley, Manager Voice of the Customer team

Next steps – Janet Shimabukuro

- Meetings for 2024 (quarterly, virtual)
- 1:1 calls before Q1 2024 meeting